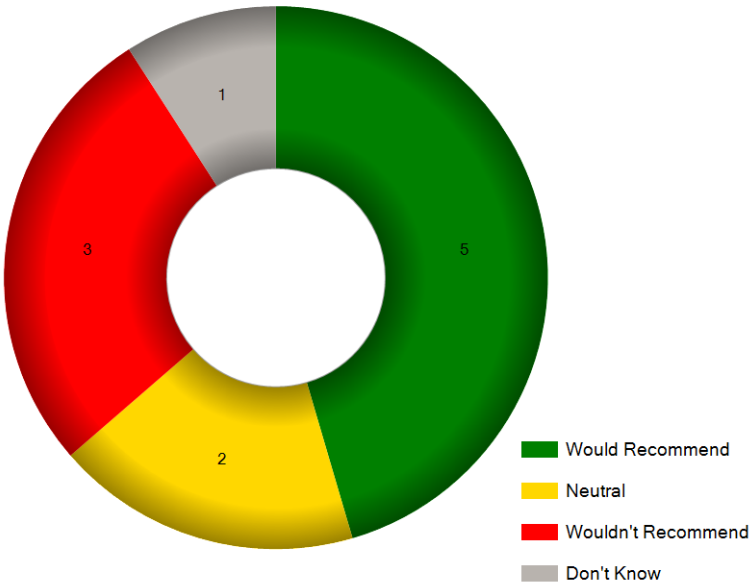
BURY ROAD SURGERY



How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?

Would Recommend	Wouldn't Recommend
45.5 %	27.3 %

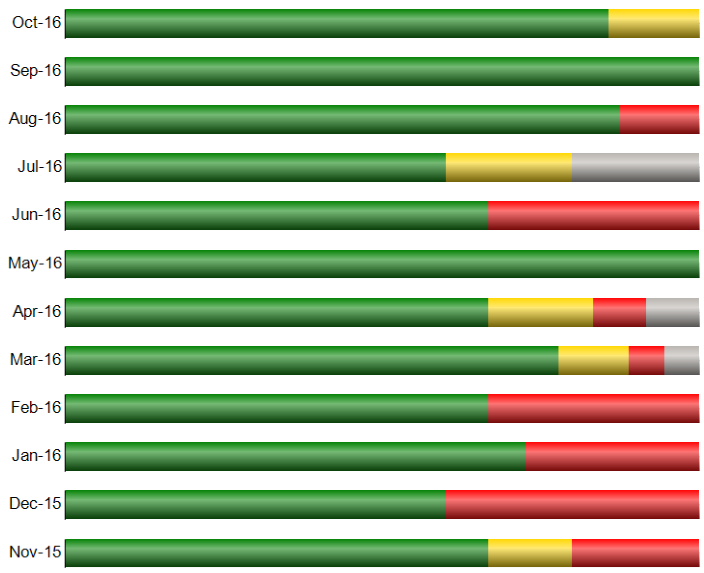
Based on a sample of

11 patient(s)

Between

1 Nov 2016 to 30 Nov 2016

Last 12 months



	Recommend: Would	Recommend: Wouldn't	Response Volume
Oct-16	86 %	0 %	7
Sep-16	100 %	0 %	8
Aug-16	88 %	13 %	8
Jul-16	60 %	0 %	5
Jun-16	67 %	33 %	3
May-16	100 %	0 %	6
Apr-16	67 %	8 %	12
Mar-16	78 %	6 %	18
Feb-16	67 %	33 %	12
Jan-16	73 %	27 %	11
Dec-15	60 %	40 %	10
Nov-15	67 %	20 %	15

Please tell us why you feel that way about our practice

Would Recommend

Date	Comment
24/11/2016 05:23 PM	great doc, lovely receptionest
24/11/2016 05:22 PM	great service ? ? ? ? ? ?
16/11/2016 09:57 AM	very personable and efficient staff. good knowledge and willing to listen instead of fobbing you off.

Wouldn't Recommend

Date	Comment
28/11/2016 06:10 PM	because we had to wait to long for are appointment thirty minutes to long
09/11/2016 04:59 PM	my son who has behaviour problems was running around and I was told by a nurse that I had to keep him in the waiting room. quite difficult when they are bored by the older books.